

E-Mart Non-food Factory Audit Report

이마트 협력회사
공장심사 결과 보고서
【해외】

LTD(KOREA)

Vendor : SPORTSDAY CO

협력사명

Bureau Veritas



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비식품 공장심사 결과 보고서

Shinsegae E-Mart

333-16, Sungsoo-dong, Sungdong-Gu, Seoul, Korea

Tel : 82 2 380 5847 / Fax : 82 2 380 5979

Report Number: 10170521236

Report Issue Mar.6, 2017

Date:

Type of Assessment: Initial Assessment
 Re-Assessment
 Other:

1. Vendor information 협력사 개요

Vendor Name: SPORTSDAY CO LTD(KOREA)

Vendor Address: Shinhyun-Ri 610- 1 Opo-Eup

Telephone: (82)31-714-0886

Facsimile: (82)31-714-0997

E-Mail: sportsday3@hanmail.net

2. Factory information 해외 공장 개요

Factory Name: Jiangshan Xinda Sportsware Co., Ltd.

Factory Address: No.2, Baie Road, Hecun Town, Jiangshan, Zhejiang, China

Telephone: 86-570-4688811

Facsimile: 86-570-4688899

E-Mail: 362204930@qq.com

3. FA result 결과

심사기준 및 인증 기간			
Assessment Result & Recommended Exemption Periods			
M		Range	Results
<input type="checkbox"/>	P	910 ~ 1000	•합격(Pass)
<input checked="" type="checkbox"/>	G	810 ~ 909	•합격(Pass)
<input type="checkbox"/>	S	760 ~ 809	•합격(Pass)
<input type="checkbox"/>	B	610 ~ 759	•불합격(Fail)
<input type="checkbox"/>	N/A	609 Less	•불합격(Fail)
Total:		85.50%	•총점(Total Point): 849

Name of

Date of Assessment: Mar.2, 2017

Assessor: Jamie Zhang

***The reader should only regard the English content in the audit report as official information.

The above reflects our findings for the particular factory in concern on the date of our service only. This report does not certify, confirm or imply: a) compliance with any government, industry or association regulations or standards, unless stated otherwise; or, b) the quality of any specific products manufactured by the factory/sellers/suppliers; or, c) the shipment of any specific products. This report does not discharge or release the factory/sellers/suppliers from their commercial, legal or contractual obligations with buyers in respect of products manufactured by the factory/sellers/suppliers. Our services, including reports and certificates, are subject to the General Conditions of Service of Bureau Veritas which have been sent to your company. They can be resent upon written request. This report cannot be partially copied. Any reader other than the party for which this report has been specifically issued is hereby informed that the General Conditions of Service of Bureau Veritas contain liability limitation provisions.



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THE POINTS THAT THE FACTORY ACHIEVED 평가 적용 범위

SECTIONS 구분	Total Points Applicable 항목 수(점수)	Total Points Achieved 점수
A. Facilities 생산 설비	14(168)	144
B. Quality Control System 품질 관리 시스템	10(120)	84
C. Incoming Inspection 원재료 검사	11(132)	108
D. In-process Quality Control 제조 과정 품질 관리	13(156)	144
E. Final Inspection 최종 검사	12(144)	120
F. Packaging 포장	12(144)	132
G. Non-conforming Materials 부적합 재료	9(63)	63
H. Communication, Documentation Control and Work Movement 커뮤니케이션, 문서 관리, 근로 활동	5(30)	24
I. "Quick" Labor Practices Review 간단한 근로 조항 검토	6(36)	30
GRAND TOTAL APPLICABLE:	92(993))	
GRAND TOTAL ACHIEVED:		849 (A)

ASSESSMENT SCORE(A) = 849/993=85.5%



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Noncompliance and Corrective actions

부적합 사항 및 시정조치

- 1. NC: The written maintenance schedule and records did not cover the production machines which used for table tennis table manufacturing.**
CA: The written machine maintenance schedule and records should be available for all production machines including the machines used for table tennis table manufacturing.
***Pls. refer to Photo# Nil
- 2. NC: No maintenance schedule and record/log were hung on the production machines which used for table tennis table manufacturing.**
CA: The maintenance schedule and record/log should be hung on the production machines which used for table tennis table manufacturing.
***Pls. refer to Photo# 1
- 3. NC: Some new incoming quality control personnel did not have corresponding training records.**
CA: The internal training programs should be provided for all quality control personnel, relevant training records should be maintained.
***Pls. refer to Photo# Nil
- 4. NC: The factory was not operating SPC (Statistical Process Control) on its production operations.**
CA: The factory should be operating SPC (Statistical Process Control) on its production operations.
***Pls. refer to Photo# Nil
- 5. NC: 1 out of 3 sampled final orders (P/O#: HS2016127) did not have relevant quality reports to show that the products were properly checked beforehand.**
CA: Detailed Quality reports should be maintained to reflect that the products were properly checked beforehand.
***Pls. refer to Photo# Nil
- 6. NC: The documentation for 2 out of 3 sampled incoming materials (packing carton with order number QT7345, feather with order number QS20160437) were not maintained.**
CA: The raw materials need inspection before being used in production should be properly inspected, the traceable inspection records should be maintained.
***Pls. refer to Photo# Nil
- 7. NC: The factory did not chart, analyze the inspection defects and monitor to improve on the problems encountered.**
CA: The inspection defects should be charted, analyzed, and monitored to improve on the problems encountered.
***Pls. refer to Photo# Nil
- 8. NC: Per on site observation, packing workers did not wear gloves, hat/caps during packing operation.**
CA: The packing workers should wear gloves, hats/caps during packing operation.
***Pls. refer to Photo# 2



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9. NC: The factory rules and the labor ordinance were not posted on the notice board so to let the workers well known about their rights & privileges.

CA: The factory rules and the labor ordinance should be posted on the notice board so to let the workers well known about their rights & privileges.

***Pls. refer to Photo# Nil

10. NC: The monthly OT times of all sampled employees were over the Requirement in China Labor Law (monthly OT should be no more than 36 hours per month), e.g., the sampled packing worker had 62 OT hours in Dec. 2016.

CA: The hours of work should be complied with local laws related to hours of work, including overtime hours, for example, monthly OT should be no more than 36 hours per month.

***Pls. refer to Photo# Nil



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COMPANY ORGANIZATION:

회사 조직

Factory Management met during assessment?

심사 중 공장관리책임자를 만났습니까?

Managing Director/General Manager 사장	<input checked="" type="checkbox"/>	Yes	Mr. Wu Zhiyin	<input type="checkbox"/>	No
Sales Manager/Marketing Manager 마케팅 매니저	<input checked="" type="checkbox"/>	Yes	Mr. Xu Huajie	<input type="checkbox"/>	No
Plant Manager 공장 매니저	<input type="checkbox"/>	Yes	N/A	<input type="checkbox"/>	No
QC/QA Manager 품질관리 매니저	<input checked="" type="checkbox"/>	Yes	Mr. Jiang Xiaoxin	<input type="checkbox"/>	No
Production Manager/Factory Manager 생산관리 책임자	<input checked="" type="checkbox"/>	Yes	Ms. Wang Shaoxia	<input type="checkbox"/>	No

Factory has been in operation since: 2013
공장 설립 년도

Person(s) to whom the QC/QA Manager Reports: General manager
품질관리 매니저의 보고를 받는 사람

Does QC or QA Manager have other job responsibilities in other areas? If yes, please list. Yes No

품질관리 매니저가 다른 부서 업무를 합니까? 그렇다면, 적어주세요.

Other Job Responsibilities : N/A
다른 부서 업무

What are the major productions? Shuttlecock, table tennis table
주요 생산품

Products for E-MART : shuttlecock
이마트 해당상품

Annual Production Capacity : 5,400,000 pieces for shuttlecock
년간 생산량

Current Major Customers : Sportsday, Wal-Mart, KYUNGWON
현재 주요 고객

Any third party Audit? 3rd Party Company: ITS dates: Jan.22, 2016
다른 공장심사를 받은 적이 있습니까? Score: No score showed on report, the result color was Orange.

International Certification : ISO 9001: 2008
국제 인증



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STAFF:

직원

	Staff 직원	Full time 상근직	Part time 시간제	Temporary 임시직	Contract 계약직
1.	Operators 오퍼레이터	23	0	0	0
2.	QC / QA / Inspection 품질검사	10	0	0	0
3.	Packing 포장	11	0	0	0
4.	Clerical / Office 사무직	9	0	0	0
5.	Supervisors 관리	3	0	0	0
6.	Engineering Staff 기술직	3	0	0	0
7.	Other 기타	9	0	0	0
8.	Total 총인원	68	0	0	0

PRODUCTION INFORMATION:

생산정보

Items: 아이템	Average Monthly Production Capacity 월 평균 생산능력
Shuttlecock	450,000 pieces
Table tennis table	1,000 pieces
Required Lead Time: 필요한 리드 타임	25 days

Major Machinery: 주요기계	Manuf Date: 제조일자	Quantity: 수량	Remarks: 비고
Thread hooking machine	2009~2015	7 sets	Used for shuttlecock manufacturing.
Thread binding machine	2009~2015	9 sets	Used for shuttlecock manufacturing.
Roll gluing machine	2009~2015	6 sets	Used for shuttlecock manufacturing.
Labeling machine	2012-2015	4 sets	Used for shuttlecock manufacturing.



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Tube cutting machine	2012	1 set	Used for table tennis table manufacturing.
Drilling machine	2010~2015	3 sets	Used for table tennis table manufacturing.
Board cutting machine	2012	1 set	Used for table tennis table manufacturing.
Powder coating line	2010	1 line	Used for table tennis table manufacturing.
Printing line	2010	1 line	Used for table tennis table manufacturing.

OPERATIONS PERFORMED IN-HOUSE OR OUTSOURCED:

내부/외부 공정 운영

Operations: 공정	In house 내부	Outsourced 외부
Feather assembly (Shuttlecock)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Gluing (Shuttlecock)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Labeling (Shuttlecock)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Packing (Shuttlecock)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Tube and board cutting (Table tennis table)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Metal process (Table tennis table)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Coating and printing (Table tennis table)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Assembly and packing (Table tennis table)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

PHYSICAL CONDITIONS:

공장 환경

1	Masonry 석조건물	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	9.	First Aid Equipment 응급치료 장비	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2	Steel 철제건물	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	10.	Canteen 구내식당	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
3	Number of Production blocks (areas) 생산구역 수	3 budilings (one building with 9 floors for office, two buildings with one floor for production and warehouse)	11.	Dormitory 기숙사	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
4	Square Meters 평방미터	9,000	12.	On site Medical station & staff 현장 의료실 & 직원	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
5	Electrical Light Source 전기광원	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	13.		<input type="checkbox"/> Yes <input type="checkbox"/> No



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6	Ventilation Fans 환기 팬	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	14		<input type="checkbox"/> Yes	<input type="checkbox"/> No
7	Air Conditioning 에어컨	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	15		<input type="checkbox"/> Yes	<input type="checkbox"/> No
8	Fire Equipment 소방장비	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	16		<input type="checkbox"/> Yes	<input type="checkbox"/> No



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A. FACILITIES & WORKING ENVIRONMENT

생산 설비 & 작업장 환경

1. Are working areas and exits neat, clean and tidy with no obstructions? 작업장에 정리정돈이 잘되어 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
2. Are the design and arrangement of the whole production process and machinery set-up acceptable? 전체 생산 공정과 기계 셋업의 디자인 그리고 배치는 적합합니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
3. Are lighting and ventilation conditions adequate? 조명과 환기 시설은 적합합니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
4. Is there a written machine maintenance schedule and are records kept? 기계 유지 보수 스케줄이 작성 & 보관되어 있습니까?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
5. Does the factory possess a maintenance team to support production? 제품생산을 위한 유지 보수팀이 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
6. Does each machine have a maintenance schedule and record/log hung on it? 모든 기계에 유지 보수 스케줄이 있습니까?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
7. Did you see that all machines/equipment/fixtures were suitable to produce the intended products? 모든 기계/장비/비품이 계획된 제품을 생산하는데 적합해 보입니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
8. Did you see evidence that the factory has a well organized maintenance team that could immediately respond to a machinery breakdown or emergency? 기계가 고장 났거나 응급 상황에 즉각 대처할 수 있는 유지 보수 팀이 잘 조직되어 있다는 증거가 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
9. Are workers wearing uniforms and appropriate working shoes while on the production floor? 제품 생산 시 직원들이 유니폼과 작업화를 착용하고 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
10. Are fax machine, telephone and e-mail capable computers available? Fax, 전화, 이메일 사용 가능한 컴퓨터가 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
11. Is there at least one well-stocked first aid kit in each production area? 제품생산 모든 작업장 내 잘 갖춰진 구급상자가 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
12. Are "no smoking" signs posted in the production area? 제품 생산 작업장 내 "금연" 포스터가 부착되어 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
13. Is drinking or eating at working stations forbidden? 작업장 내에서 음식을 먹거나 마시는 것이 금지되어 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
14. Are workers wearing appropriate Personal Protective Equipment (PPE)? 직원들은 적절한 개인 보호 장비(PPE)를 착용하고 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Score 12 Point for each "yes" answer:		Total: 144 / 168

Remarks:

4. Per documents review, the written maintenance schedule and records did not cover the production machines which used for table tennis table manufacturing.

6. No maintenance schedule and record/log were hung on the production machines which used for table tennis table manufacturing.



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B. QUALITY CONTROL SYSTEM

품질 관리 시스템

1. Is the factory operating a formal internal quality control procedure on its products (with QC handbook or manual)? (QC 안내서 혹은 매뉴얼을 사용해서) 공장 제품에 대한 자체 품질 관리 절차를 실행하고 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
2. Are all QC staff dedicated, with no other job responsibilities? QC 부서 직원들은 다른 부서 일을 맡지 않고 QC 부서 일만 합니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
3. Are there internal training programs provided for all quality control personnel involved and recorded? QC에 연관된 모든 직원들을 대상으로 하는 자체 교육 프로그램이 기록 보존되어 있습니까?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
4. Is there QC staff to deal with the quality spot checking? 무작위로 뽑아 품질을 체크하는 QC 직원이 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
5. Does the factory use international, national, E-mart or its own approved standards to perform quality control? 공장에서 QC를 위해 국제규격, 국내규격, 이마트 요청규격 혹은 공장 자체 승인 규격을 사용합니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
6. Is the factory operating SPC (Statistical Process Control) on its production operations? 공장에서 통계적 공정관리(SPC)를 생산관리에 적용합니까?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
7. Do detailed Quality reports reflect that the products are properly checked beforehand? 제품이 잘 관리되고 있는지 품질 보고서에 나와있습니까?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
8. Is there Q.C. supervision on all shifts? 모든 근무조에 품질관리 매니저가 근무합니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
9. Is the Quality manager authorized to stop production when there are serious quality problems occurring? 심각한 품질 관련 문제가 발생할 경우 생산 라인을 멈출 수 있는 권한이 품질 관리 매니저에게 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
10. Does Q.C. staff have adequate basic knowledge and expertise on products being made and general manufacturing technology? QC 직원은 제조되는 제품과 전반적인 제조 기술에 대한 충분한 기본 지식과 전문지식이 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Score 12 Point for each "yes" answer		Total: 84 /120

Remarks:

3. The factory established internal training programs, but some new incoming quality control personnel did not have corresponding training records.

6. The factory was not operating SPC (Statistical Process Control) on its production operations.

7. The factory maintained some quality checking reports, but 1 out of 3 sampled orders (P/O#: HS2016127) did not have relevant quality reports to show that the products were properly checked beforehand.



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C. INCOMING INSPECTION

원재료 검사

1. Has the factory taken measures to make sure that raw materials conform with required specifications before use? 공장은 원재료 사용 전 규격 확인을 위한 조치를 취합니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
2. Are incoming and outgoing raw materials registered to let stocks check? 들어오고 나가는 원재료는 재고 조사를 합니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
3. Are raw materials properly labeled, stored and traceable? 원재료는 적합하게 분류되고 보관되며 추적 가능합니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
4. Are raw materials kept in controlled storerooms to avoid theft, loss and any deterioration of quality? 원재료가 도둑맞거나 손실되거나 또는 품질이 저하되지 않도록 관리되는 저장실에 보관합니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
5. If raw materials need inspection before being used in production, are they properly inspected and documentation kept? 생산 전 원재료에 대한 검사가 필요할 경우 적합하게 검사하고 기록되어집니까?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
6. Is the inspection sampling schedule appropriate to ensure the quality of the product and done in every lot? 검사를 위한 샘플링 스케줄은 제품 품질을 보장하는데 적절하고 모든 샘플에 적용 됩니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
7. Are traceable inspection records maintained? 예전 검사 기록을 찾을 수 있도록 보관되어 있습니까?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
8. Are there written inspection instructions and guidelines available for inspectors? 검사관이 사용하는 서면으로 된 검사 지침서와 안내서가 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
9. Is needed testing equipment available, and maintained in good condition? 필요한 테스트 기체가 갖춰져 있으며, 유지 보수가 잘 되어 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
10. Is there a systematic control and separate storage of non-conforming raw materials that ensures it will not accidentally be used in production? 부적합 원재료가 잘못해서 제품생산에 사용되는 일이 없도록 부적합 원재료를 따로 보관하는 시스템 관리가 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
11. Is there proper procedure to keep any non-used raw materials? 사용 후 남은 원자재의 적절한 처리 방법이 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Score 12 Point for each "yes" answer		Total: 108 /132

Remarks:

5. The factory established raw materials inspection procedure, however, the documentation for 2 out of 3 sampled incoming materials (packing carton with order number QT7345, feather with order number QS20160437) were not maintained.

7. The factory maintained some traceable inspection records, but 2 out of 3 sampled incoming materials (packing carton with order number QT7345, feather with order number QS20160437) did not have corresponding inspection records.



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D. IN PROCESS QUALITY CONTROL

제조 과정 품질 관리

1. Are all toolings fully tested and evaluated with for measurements and safety issues? 모든 공구는 측정&안전 관련 테스트 및 교정을 받았습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
2. Are samples of pilot run carefully reviewed by engineers and quality staff to see all safety aspects are being met? 품질 관리 직원과 전문 기사들은 시제품이 안전 면에서 모두 만족하는지 자세히 살펴봅니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
3. Is IPQC sufficient to prepare for mass product? 대량생산을 위한 생산중 품질관리의 준비가 되어있는가?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
4. Are there line patrols by quality controllers or other means to monitor the compliance of the product to meet safety requirements? 제품이 안전 요건에 부합한지 모니터 하는 품질관리인이 있거나 다른 방법으로 생산 라인 점검을 합니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
5. Does factory use international or other approved standards to carry out in-process inspection? Are there records? 공장은 제조 과정 검사를 위해 국제적 규격이나 다른 승인된 규격을 사용합니까? 기록이 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
6. Do records reflect the action taken on the rejected lots? 부적합 lot에 대한 조치가 기록되어 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
7. Are rejected lots well identified and segregated from accepted lots? 부적합 lot는 식별이 잘 되며 적합한 lot와 분류가 잘 되어 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
8. Are rejected lots immediately destroyed? 부적합 lot는 즉시 폐기됩니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
9. Are there clearly written criteria/instructions/procedures available for inspectors to follow? 검사관이 사용하는 문서화된 기준/지침/절차가 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
10. Are there approved samples available to inspectors or workers as a guideline? 검사관이나 직원들이 표준으로 삼을 수 있는 승인된 샘플이 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
11. Is the testing equipment calibrated accurately and is it sufficient? 테스트 기계는 정확히 보정되어 있으며 충분히 갖춰져 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
12. Is there any detailed QC reports to show the quality status of each inspected batch? 검사 받은 모든 분량의 품질 상태가 기록되어 있는 QC 보고서가 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
13. Are the inspection defects charted, analyzed, and monitored to improve on the problems encountered? 당면한 문제점을 개선하기 위해 검사 시 나온 불량들은 도표화 되고, 분석적으로 검토되며 모니터 되고 있습니까?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Score 12 Point for each "yes" answer		Total: 144 /156

Remarks:

13. The factory did not chart, analyze the inspection defects and monitor to improve on the problems encountered.



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E. FINAL INSPECTION

최종 검사

1. Do factory QC performs any internal final inspection on finished products? QC는 완제품에 대한 자체 최종 검사를 실시합니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
2. Are international, E-mart or other approved standards used for final inspection? 최종검사를 위해 국제적 규격이나 이마트 요청 규격 혹은 다른 승인된 규격을 사용합니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
3. Are there formal written inspection reports; are they properly filed and traceable to review the quality of products? 공식적으로 문서화된 검사 보고서가 있습니까? 그 보고서들은 적절히 정리 보관되어 있으며 제품 품질을 살펴 보기 위해 기존 기록들을 볼 수 있습니까?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
4. Are E-mart drawings / specifications readily available for quality control on the assessor's request? 평가원의 요구에 맞는 품질 관리를 위한 이마트의 도면과 설명서가 준비되어 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
5. Does factory perform internal mechanical tests during production to safeguard the product's quality? 제품 품질 보장을 위해 차 제품 생산 시 자체적으로 물리적 테스트를 시행합니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
6. Are there records to show factory has ever performed such mechanical safety tests? 물리적 안전 테스트와 같은 테스트를 시행한 기록이 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
7. Are inspection and testing records maintained? 검사와 테스트 기록이 보관되어 있습니까?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
8. Is the sampling size of products for final inspection adequate to achieve a high level of confidence of the quality of the products? If yes, what sort of sampling method used? 최종 검사 샘플링의 양이 제품 품질의 높은 신뢰 수준 획득에 적합합니까? 만약 그렇다면 적용한 샘플방법은?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
9. Is the sampling size of products for final inspection adequate enough to show the confidence of safe products? If yes, what sort of sampling method used? 최종 검사 샘플링의 양이 안전한 제품임을 신뢰할 수 있을 정도로 충분합니까? 만약 그렇다면 적용한 샘플방법은?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
10. Are there normal procedures to require acceptable inspection reports to authorize and shipment of the products? 승인된 검사 보고서를 받아야만 제품을 승인하고 선적할 수 있는 일반적인 절차가 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
11. Does factory perform 100% check on functionality? 기능성 확인을 100% 진행합니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
12. Is there proper procedure for defective or rejected products? 완제품 검사후 부적격 제품의 처리절차가 적절합니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Score 12 Point for each "yes" answer,)	Total: 120 /144	

Remarks:



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3. The factory maintained some written inspection records for final product, but 1 out of 3 sampled orders (P/O#: HS2016127) did not have traceable inspection reports.
7. Per documents review, the inspection and testing records for 1 out of 3 sampled orders (P/O#: HS2016127) were not maintained.
8. Documented final inspection schedule was defined as per GB/T 2828.1, single sampling plan, G-II AQL:0/1.5/2.5 for quality inspection.



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F. PACKAGING

포장

1. Is the packaging area tidy and free of contaminants? 포장 작업장은 깨끗하고 오염물질이 없습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
2. Is there any safeguard to prevent another company's products from being packaged into master cartons? 최종상자 포장 시 다른 회사 제품이 들어가지 않도록 하는 보호 조치가 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
3. Is there any control to prevent any defective or rejected products from being packed into master cartons? 최종상자 포장 시 불량 제품이나 부적합 제품이 들어가지 않도록 관리하고 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
4. Are semi-finished products well segregated from final finished products in the packing area? 포장 작업장에서 반제품은 완제품과 잘 분리되어 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
5. Are finished products packed into master cartons immediately when case product count has been done? 완제품은 케이스의 수가 파악이 되면 바로 최종 상자에 넣습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
6. Are approved finished products packed immediately in order to avoid dust and dirt? If not, are they properly stored and protected? 승인된 완제품은 먼지나 오물이 묻지 않게 하기 위해 바로 포장을 합니까? 그렇지 않다면, 승인된 완제품은 적합하게 보관되고 보호됩니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
7. Do workers wear gloves, hats/caps? 직원들은 장갑, 모자를 착용합니까?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
8. Is the method of product count into master cartons accurate? 최종 상자에 정확히 제품 숫자를 맞춰 넣을 수 있는 방법이 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
9. Are packed master cartons well stored in a covered area or a good shelter to keep from sunshine and to avoid being flooded or rained upon? 햇빛이나 침수, 비로부터 보호하기 위해 천장이 있는 장소나 좋은 창고에 포장된 최종 상자가 잘 보관되어 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
10. Is there equipment to use for stamping the date code, lot code and case number? 날짜코드, Lot코드 그리고 케이스 숫자를 찍기 위한 장비가 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
11. Not used package materials are kept in proper way? 사용하지 않은 포장지가 적절하게 관리되는가?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
12. The quality of packaging materials is met E-mart's standards? 포장재질의 품질이 이마트의 기준에 적합한 것을 사용하는가?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Score 12 Point for each "yes" answer		Total: 132 /144

Remarks:

7. Per on site observation, packing workers did not wear gloves, hat/caps during packing operation.



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G. NON-CONFORMING MATERIALS

부적합 재료

1. Is non-conforming material properly segregated at all stages? 부적합 재료는 모든 공정 과정에서 적절히 분리되어 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
2. Is non-conforming material identified? 부적합 재료는 확인이 가능합니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
3. Are records maintained to show the status of such non-conforming materials? 부적합 재료의 상태를 보여주는 기록이 보관되어 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
4. Do records show that reworked parts/materials have been re-inspected to comply with standards? 재 공정 된 부품이나 재료가 규격에 맞는지 검사한 기록이 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
5. Does the factory supply solid proof to guarantee rejected products will not go into the market for re-selling (without brand label removed)? 부적합 제품이 (제거된 브랜드 라벨이 없이) 재판매 되도록 시장으로 흘러 들어 가지 않는다는 것을 보장하는 확실한 자료가 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
6. If reclaimed materials are used, is there adequate identification and checking to specification? 재생 재료를 사용 시 세부 사항을 정확히 확인하고 체크합니까?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input checked="" type="checkbox"/> N/A
7. Is there a corrective action process related to non-conforming materials? 부적합 재료에 관한 시정 조치 절차가 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
8. Can the factory demonstrate how they handle the non-conforming materials? (such as products that fail the mechanical tests) (예를 들면 물리적 테스트를 통과하지 못한 제품에 대한) 부적합 재료를 어떻게 다루는지 보여줄 수 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
9. Can the factory supply reliable evidence that non-conforming materials or products are segregated and stored away from normal production to avoid accidental mixing? 부적합 재료나 제품이 정제품과 사고로 섞이지 않도록 따로 분리, 보관되고 있다는 신빙성 있는 증거가 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
10. Is the overall policy of treating non-conforming material effective? 부적합 재료에 대한 전반적인 관리 방침이 효율적입니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Score 7 Point for each "yes" answer		Total: 63 /63	

Remarks:

6. No reclaimed materials were used in the factory.



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H. COMMUNICATION, DOCUMENTATION CONTROL AND WORK MOVEMENT

커뮤니케이션, 문서 관리, 근로 활동

1. Are approved drawings and specifications used properly, filed in chronological sequence, and traceable? 승인된 도면과 세부 사항은 적절하게 사용되고, 차례대로 보관되며 추적 가능합니다? 가능합니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
2. Are pre-production samples or pilot lots evaluated in writing and with comments attached on it? 사전 생산 샘플이나 시험 lot는 의견을 적어 샘플에 붙이고 서면으로 평가됩니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
3. Are the factory rules and the labor ordinance posted on the notice board so to let the workers well known about their rights & privileges? 공장 규칙과 근로자 규정이 게시판에 게시되어 있어 직원들이 직원들의 권리와 혜택을 잘 알 수 있도록 되어있습니까?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
4. Does factory realize that all the technical information relating to E-mart projects confidential and will not expose to other clients? 공장은 이마트 관련 모든 기술 정보는 기밀이며 다른 고객들에게 노출해서는 안 된다는 것을 명확히 알고 있습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
5. If any technical documents are to be disposed, are they properly sheared or stamped in order to distinguish from running documents? 기술 관련 서류가 폐기되어야 할 경우 현재 사용중인 기술 관련 서류와 구별하기 위해 도장을 찍거나 따로 빼 놓습니까?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Score 6 Point for each "yes" answer		Total: 24 / 30

Remarks:

3. The factory rules and the labor ordinance were not posted on the notice board so to let the workers well known about their rights & privileges.



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I. LABOR PRACTICES REVIEW:

근로 조항 검토

Note: Below questions are based on a minimum sampling of documents and visual observation only. If facility management is unable or unwilling to provide BV auditor(s) access to requested documents related to any of the below compliance questions, "NO" should be marked.

주의: 아래 질문은 최소한의 문서와 직접 관찰한 것을 토대로 작성한다. 관리부에서 BV 심사원에게 아래 적합성 질문에 관련된 자료 접근을 허락 할 수 없거나 거부할 경우 "No"에 표기해야 한다.

<p>1. Employee Age: based on records review are all local, state and federal minimum age laws being met; including those related to hiring, working conditions, types of work, hours of work, and proof of age record retention? 고용 연령: 조사한 기록을 토대로, 고용, 근무환경, 근무 형태, 근무 시간, 연령 확인 카드와 관련 된 모든 국내법과 지방정부법의 최소 연령에 부합합니까?</p>	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
<p>2. Wages & Benefits: based on reviewed records, do all wages & benefits provided to workers comply with local legal requirements? 임금과 복지: 조사한 기록을 토대로, 직원들에게 제공하는 모든 임금과 복지는 국내 법 규정을 준수하고 있습니까?</p>	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
<p>3. Hours of Work: based on reviewed records, does the facility comply with local laws related to hours of work, including overtime hours? 근무시간: 조사한 기록을 토대로, 초과 근무시간을 포함해 근무 시간 관련 국내법을 준수하고 있습니까?</p>	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
<p>4. Health & Safety: based on visual observation, the facility work environment does not appear to pose any immediate or other critical Health & Safety risks to any workers? 건강 & 안전: 직접 관찰한 것을 토대로, 공장 작업 환경이 직원들에게 직접적 혹은 중대한 건강 & 안전상의 위험을 내포한 것처럼 보이지 않습니까?</p>	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
<p>5. Forced Labor: based on reviewed records and visual observation, the facility management does not through; mental or physical coercion, document retention, or by requiring \$ deposits, seek to restrict any workers desire to leave or terminate their own employment freely by choice? 강제 노동: 조사한 기록과 직접 관찰한 것을 토대로, 정신적, 육체적 탄압, 문서 압류, 보증금 요구, 자유 의지로 일을 그만두고 싶어하거나 떠나고 싶어하는 직원을 그렇게 못하게 하고 있지 않습니까?</p>	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
<p>6. Discrimination :based on reviewed records and visual observation, the facility management does not discriminate against any worker(s) for reason of race, religion, age, gender, or sexual orientation? 차별대우: 조사한 기록과 직접 관찰한 것을 토대로, 인종, 종교, 나이, 성별, 성적 기호의 이유로 차별대우를 하고 있지 않습니까?</p>	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Score 6 Point for each "yes" answer		Total: 30 / 36

Remarks:

3. The attendance records of 5 sample workers were selected from Nov.1, 2016 to Feb.28, 2017, it was noted all the sampled workers had at least one day off a week, but the monthly OT times of all sampled



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employees were over the Requirement in China Labor Law (monthly OT should be no more than 36 hours per month), e.g., the sampled packing worker had 62 OT hours in Dec. 2016.



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Factory Audit Photos

1. Noncompliance

		<p>Photo</p>
<p>1) Board cutting machine without maintenance schedule and record/log</p>	<p>2) Packing workers did not wear gloves, hat/caps during packing operation</p>	<p>Nil</p>

2. Well performed.

<p>3) Fire extinguishers installed in workshop</p>	<p>4) Well-stocked first aid kit installed in workshop</p>	<p>5) "No smoking" signs posted in production area</p>
<p>6) Broken needles replacement record</p>	<p>7) Scissor was fastened to worktable for safety</p>	<p>8) Reference sample hung on production area</p>



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비식품 공장심사 결과 보고서






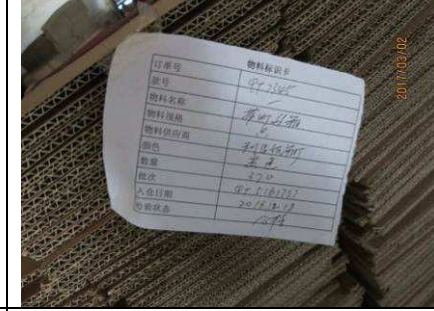
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		<p>No photo</p>
<p>9) In-process inspection station in feather assembly area</p>	<p>10) Designated non-conforming product storage area</p>	<p>Nil</p>

3. General Info.

		
<p>11) Exterior of factory</p>	<p>12) Factory name</p>	<p>13) Factory address</p>
		
<p>14) Example product</p>	<p>15) Incoming warehouse materials</p>	<p>16) Identification label for packaging materials</p>



17) Chemicals warehouse



18) Feather filling area



19) Feather filling



20) Work instruction posted on feather filling area



21) Thread hooking area



22) Thread hooking



23) Thread binding area



24) Thread binding



25) Roll gluing area



26) Roll gluing area



27) Daily maintenance record hung on roll gluing machine



28) Gluing area



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 <p>2017/03/02</p>	 <p>2017/03/02</p>	 <p>2017/03/02</p>
29) Labeling area	30) Date code stamping equipment	31) Reference samples were provided at packing area
 <p>2017/03/02</p>	 <p>2017/03/02</p>	 <p>2017/03/02</p>
32) Tube cutting area (for table tennis table)	33) Welding area (for table tennis table)	34) Surface treatment area (for table tennis table)
 <p>2017/03/02</p>	 <p>2017/03/02</p>	 <p>2017/03/02</p>
35) Powder coating area (for table tennis table)	36) Printing line (for table tennis table)	37) Assembly area



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38) Packing area	39) Final inspection area	40) Designated conforming storage area non-products
		No photo
41) Finished warehouse cartons	42) Identification label for finished cartons	Nil

Revision History

1	Juhee Hong	Nov 04,2011	I. LABOR PRACTICES REVIEW	Added 6. Discrimination and changed total points for section I from 5 to 6.
			C. INCOMING INSPECTION	The score for question 11 reduced to 1 point and changed total points for section C from 17 to 16.
			3. FA result 결과	Every grade divided into 2 parts. Ex) P Grade => P+ Grade , P - Grade